

(UNCLASSIFIED)  
INFORMATION PAPER

AFRC-FP

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SUBJECT: Army Reserve Army Family Action Plan (AFAP) Program

1. Purpose: To provide information on the Army Reserve Army Family Action Plan Program.

2. Facts:

a. For over 30 years, the Army Family Action Plan (AFAP) has been the Army's grassroots process to identify and elevate the most significant quality of life issues impacting Active and Reserve Component Soldiers, Retirees, Department of the Army (DA) Civilians, and Families to senior leaders for action. This process provides Army leadership with real-time information on their community's satisfactions and challenges.

b. The HQ DA has streamlined the AFAP process by eliminating the Headquarters, Department of the Army (HQDA) conferences and Army mid-level conferences. The AFAP General Officer Steering Committee (GOSC) will remain as the senior review board at Department of Army (DA) to ensure AFAP issues are worked to resolution by the appropriate functional proponent. The Vice Chief of Staff (VCSA) chairs the GOSC and determines the final resolution of issues.

c. As part of Army Reserve Family Programs (ARFP) transformation efforts, the AR has identified a course of action to restructure the AFAP process, while still allowing the voice of the customer to be heard. This includes the use of virtual focus groups to retain the opportunity for stakeholders to voice their concerns and leverage efficiencies with minimal cost to the USARC. The process follows:

(1) Submission of issues from the grass roots will be accepted via the AR Web Portal or provided to the respective Family Programs Office. Issues will be reviewed by the Family Programs Director (FPD) and vetted at Operational, Functional, Training & Support (OFT&S) Commands to determine whether actionable at that level. Issues approved for elevation by the senior OFT&S Commander will be forwarded to the Regional AFAP POC, not later than 31 July 2014, for consideration.

(2) Issue packets will be submitted from OFT&S Commanders, through the RSC Commanders to the USARC Headquarters, with the respective FPD serving as Action Officer. Issues received by the USARC AFAP Program Manager will be prioritized through Army Reserve Command processes. Issues outside of the resolution purview of the Chief, Army Reserve (CAR), will be forwarded to HQDA for consideration.

3. Current Status: Twelve issues provided by HQDA Action Officers were reviewed by the AR virtual focus groups during the period of 6 – 20 February 2014.

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